

La distribució urbana de mercaderies, entre els vells problemes i els nous reptes

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Table of contents

The starting point, the old problems

Challenges for the urban freight distribution

Examples of sustainable urban freight distribution measures

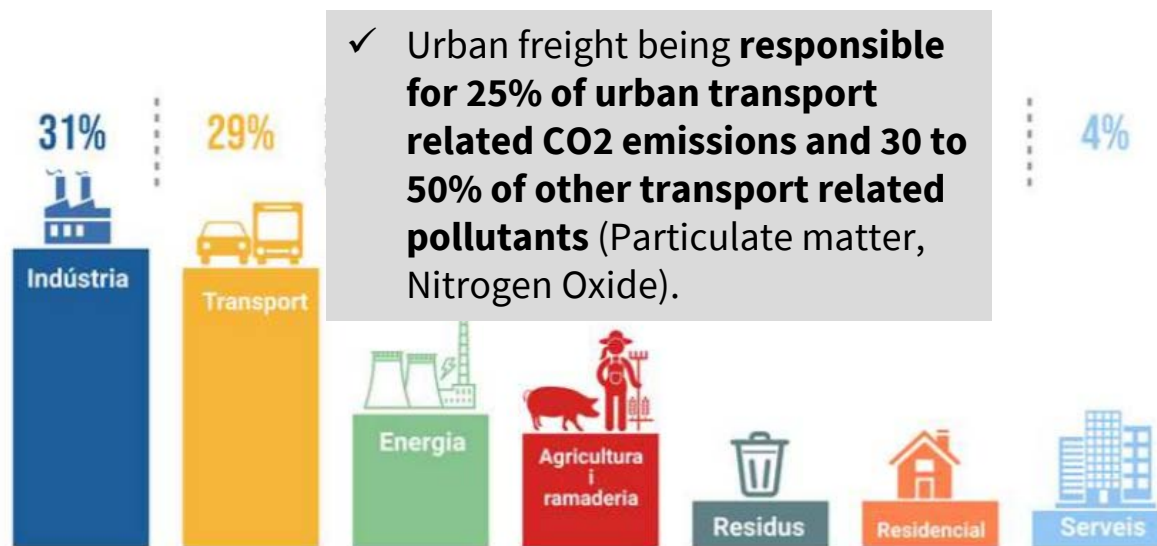
Final remarks



**The starting point, the old
problems**

Some data

- ✓ Big cities are facing enormous challenges in terms of **accessibility and livability**.
- ✓ Scenarios of the European Commission show an **increase of freight transport** of 82% in the period 2005-2050 (European Commission, 2011).
- ✓ According to ALICE (2019) outgoing freight, from cities, represents **20 to 25% of truck-km** in urban areas, incoming freight **40 to 50%**, and the rest originates from and is delivered within the city
- ✓ Approximately between **11,000 and 12,000 freight vehicles enter the city each day** to perform delivery activities.

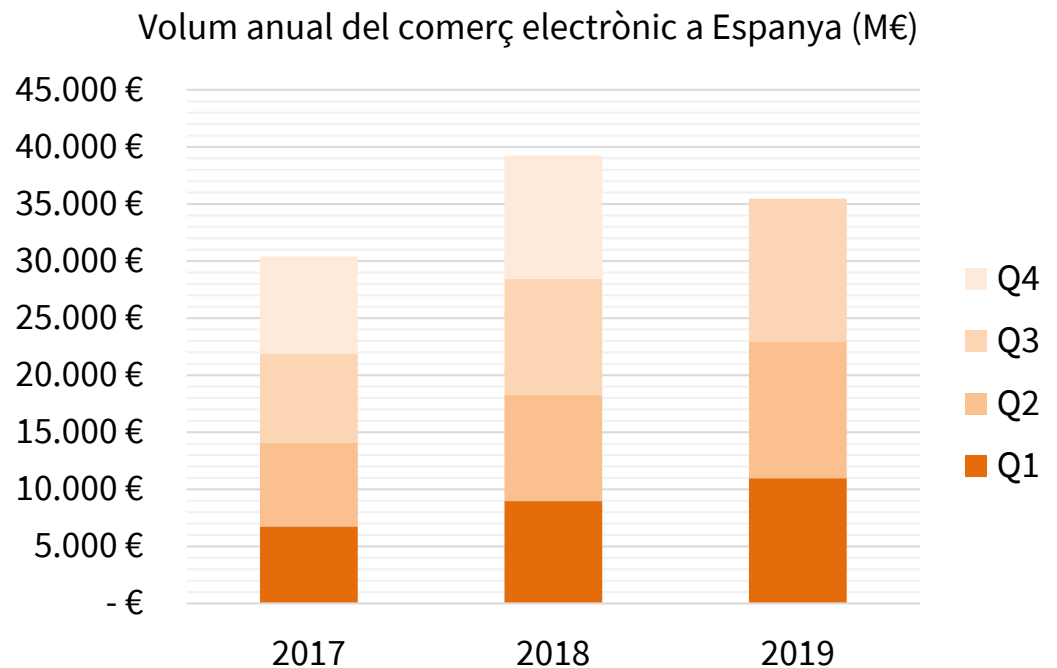


Els sectors que contribueixen a les emissions de GEH. Dades 2018.

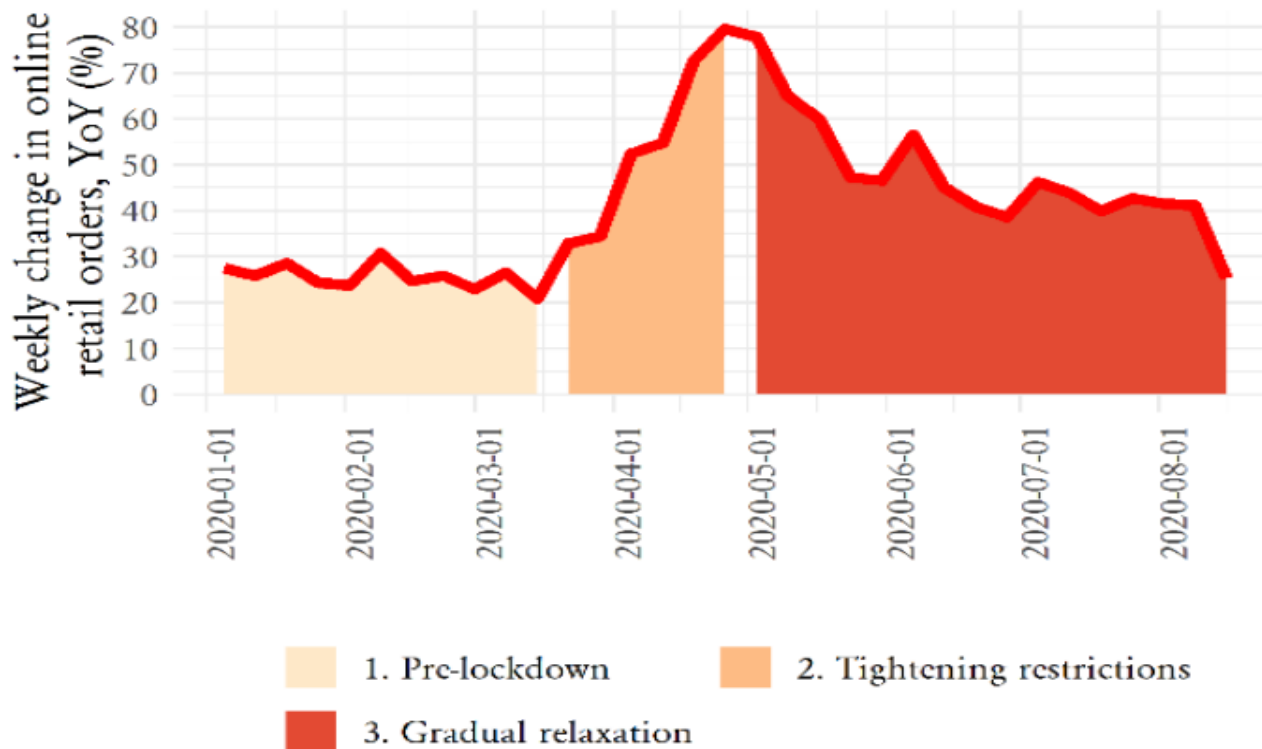
Increase of e-commerce

E-retailers consider that **delivery services** are one of the **fundamental factors** that determine a **consumer's decision** to shop with them, forcing retailers to develop a wide range of services which offer **flexible hours**, **reduced prices** and **fast deliveries**.

From a city logistics point of view, **home deliveries constitute one the most problematic solution** in terms of service costs and organization however consumers seek **express, arranged and reliable services**.



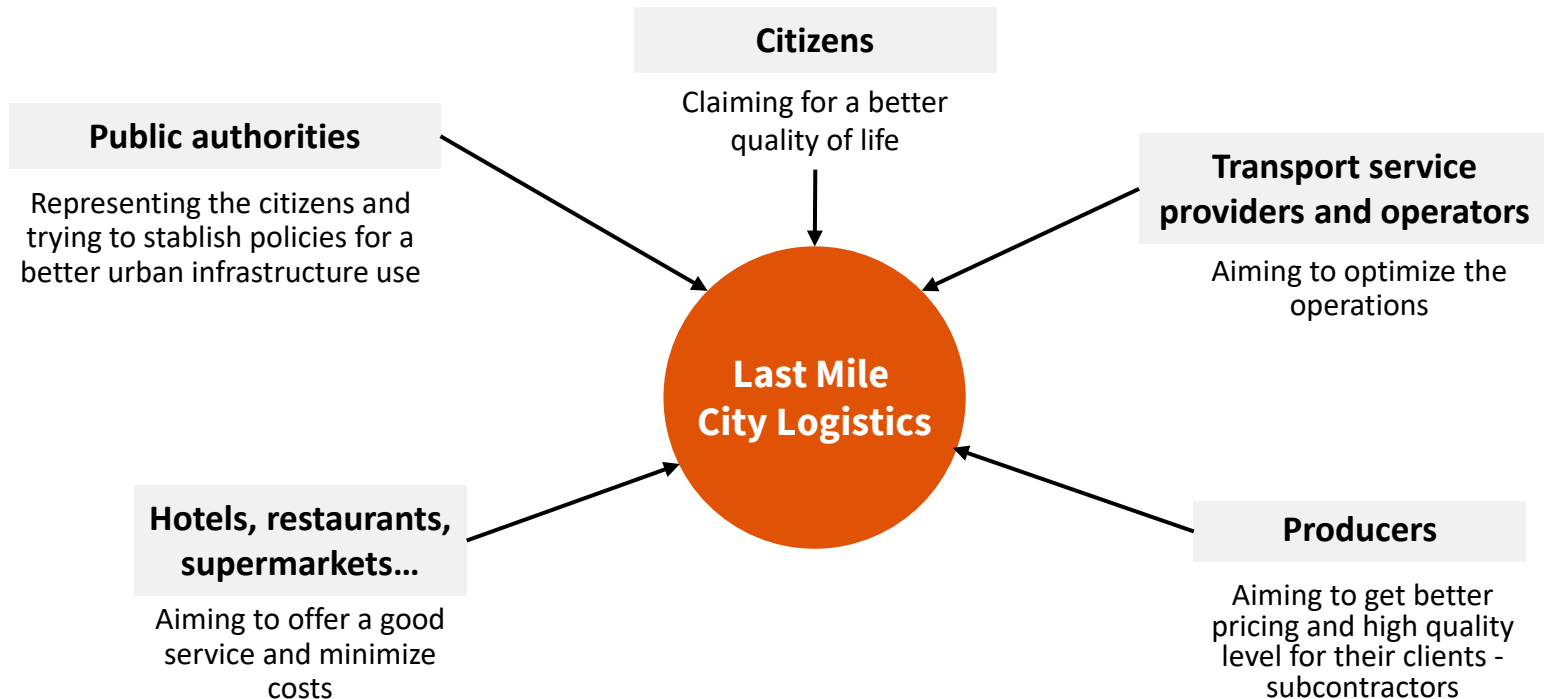
The increase of e-commerce has been accelerated with COVID



Source: Emarsys, COVID-19 Commerce Insight.
Note: Simple average at the global level.

Although cities are addressing challenges associated to passenger mobility, **strategies for last mile delivery of goods at city level are often missing.**

Identification of Stakeholders



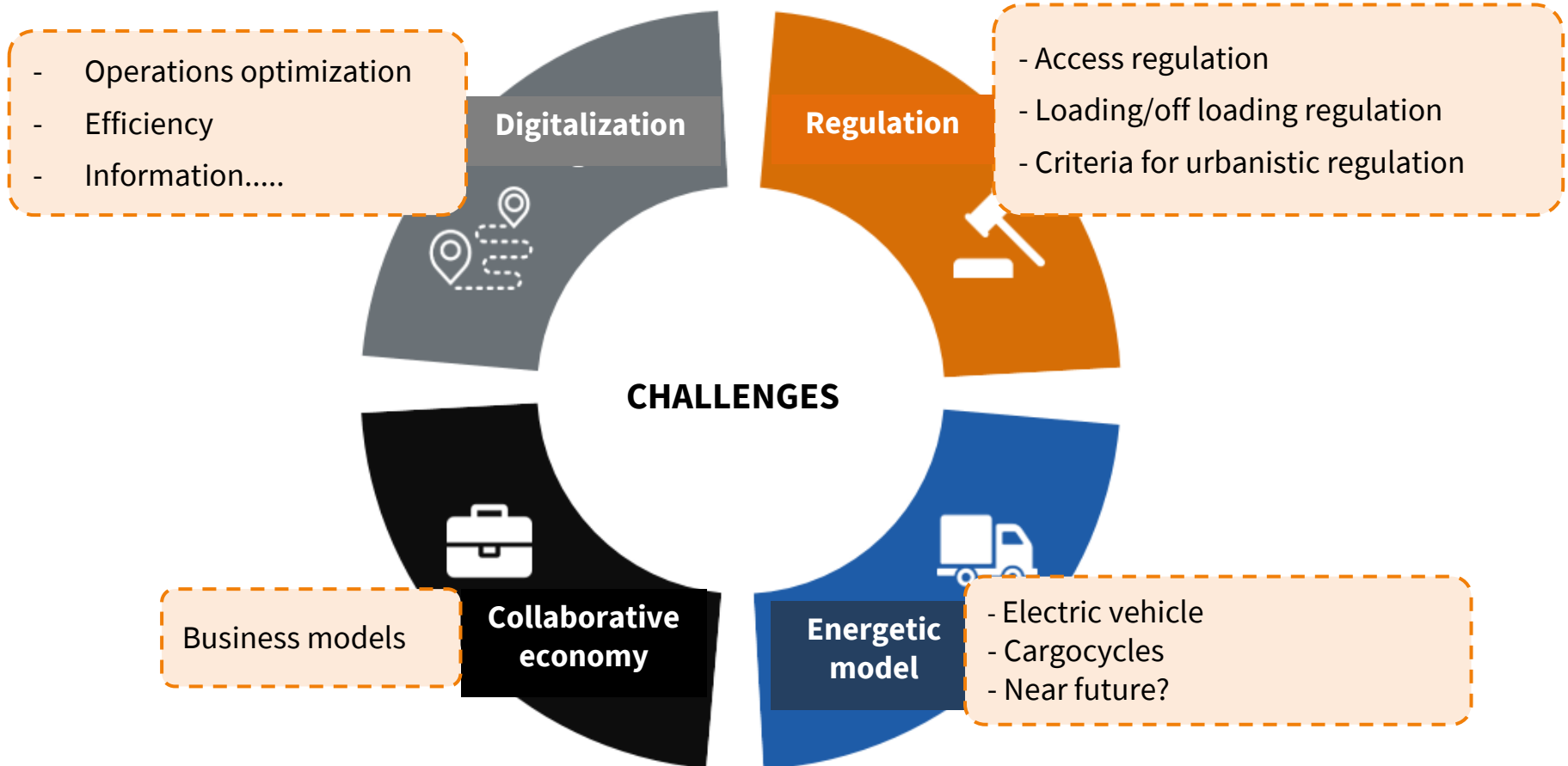
In order to achieve all the objectives it is necessary to define and **model urban distribution of goods based on the concepts of coordination, centralization, consolidation and unification**

Each stakeholder may have **diverging interests and objectives**. These stakeholders often lack shared understanding of the priorities and most appropriate action levers.

This **complexity** often leads to enforcement of partial, sub-optimal or even counter-productive **decisions and solutions**.



Challenges for the urban freight distribution





The background is a vibrant blue and purple gradient with a complex network of white lines and dots. It features several data visualization elements: a bar chart with a line graph overlay, a pie chart, and a circular gauge. There are also icons of people, a globe, and a bar chart with a line graph. The text 'Transport Digitalization' is prominently displayed in the center.

Transport Digitalization

Many technologies are applied/can be applied to the transport sector

All technologies directly or indirectly end up affecting the transport sector

3D printer IoT Sensors

Blockchain Artificial Intelligence

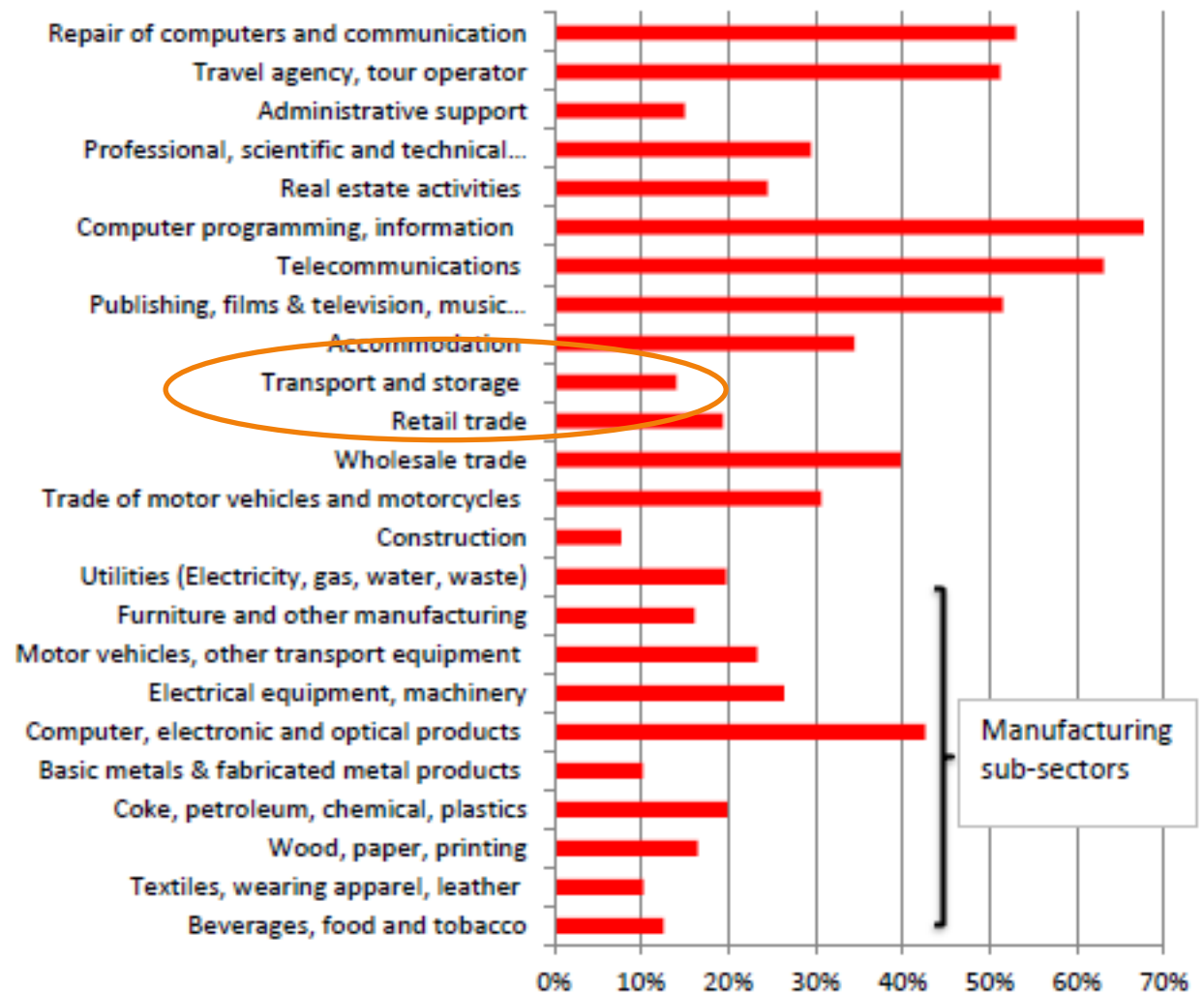
Big Data Plataformes

Autonomous vehicle Electronic papers

BIM

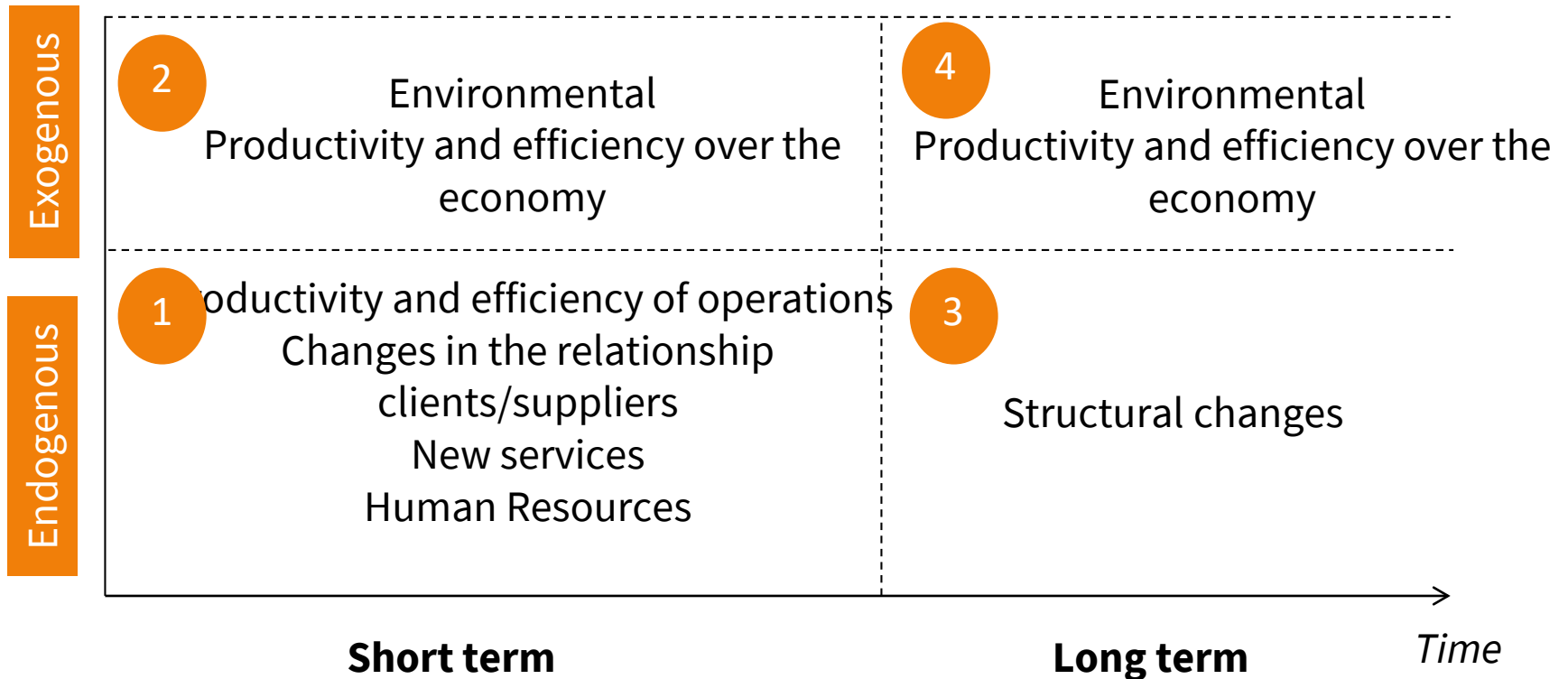
...but digitalization is slow in the transport sector

Enterprises with high or very high digital intensity index by economic activity, EU, 2017
(% enterprises)



Source: EC

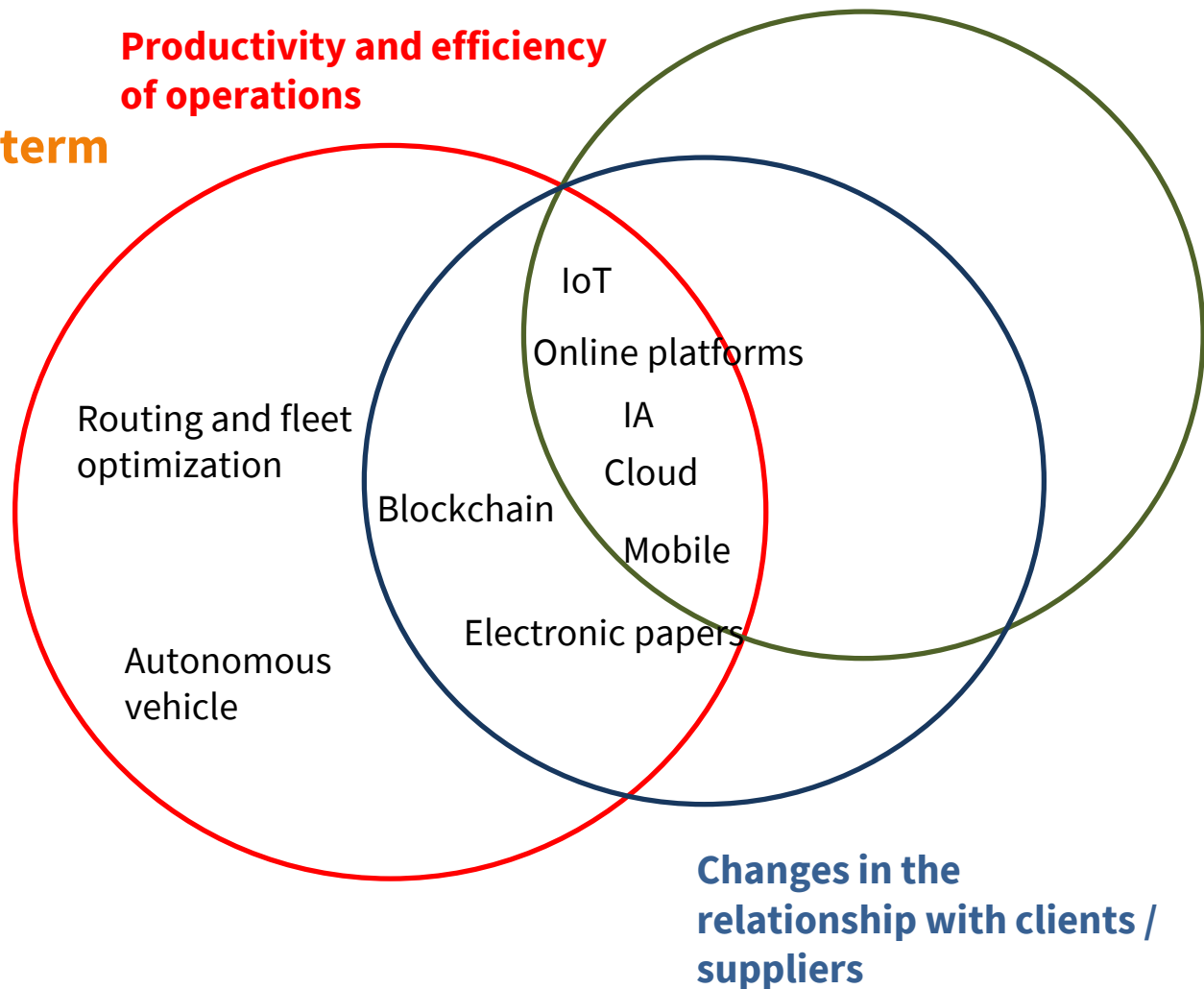
Taxonomy of the impacts of digitalization



Endogenous short term impacts

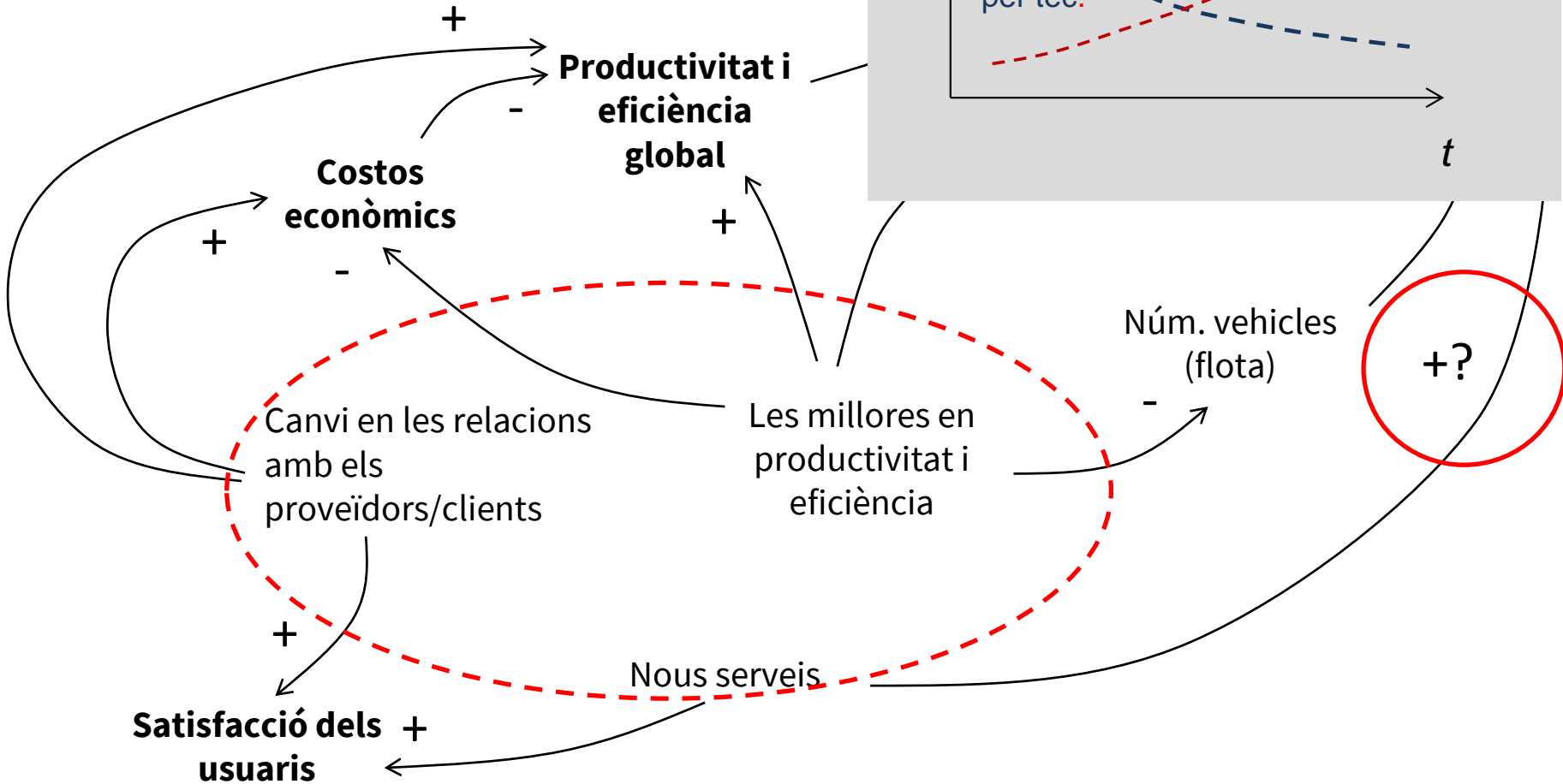
Productivity and efficiency of operations

New services



+ Human Resources

Training
New profiles



Regulation. A more sustainable mobility and transport



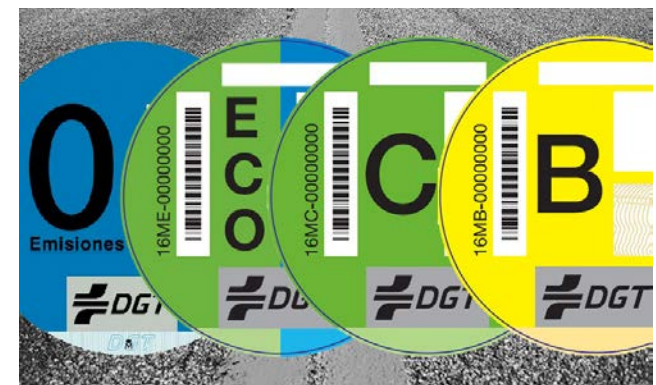
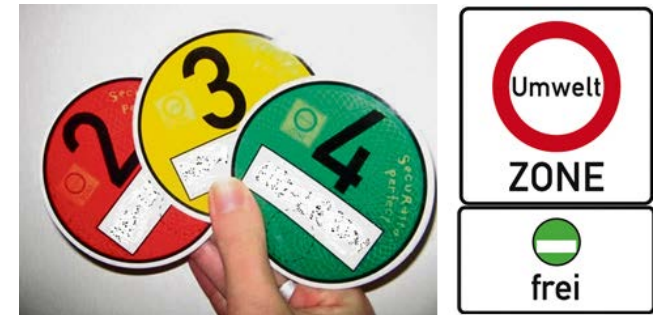
Regulation. Access

It is define **Low Emission Zones** (LEZ) or **Congestion Charging Zones** (CCZ) with the objective to **regulate the access to an specific** areas by forbidding or charging the entrance to a group of vehicles.

There are several criteria followed for restrictions: vehicle type, vehicle weight, driver type... but the most typical restriction is based in vehicle emissions, **Euro Standards**.

The main objective is:

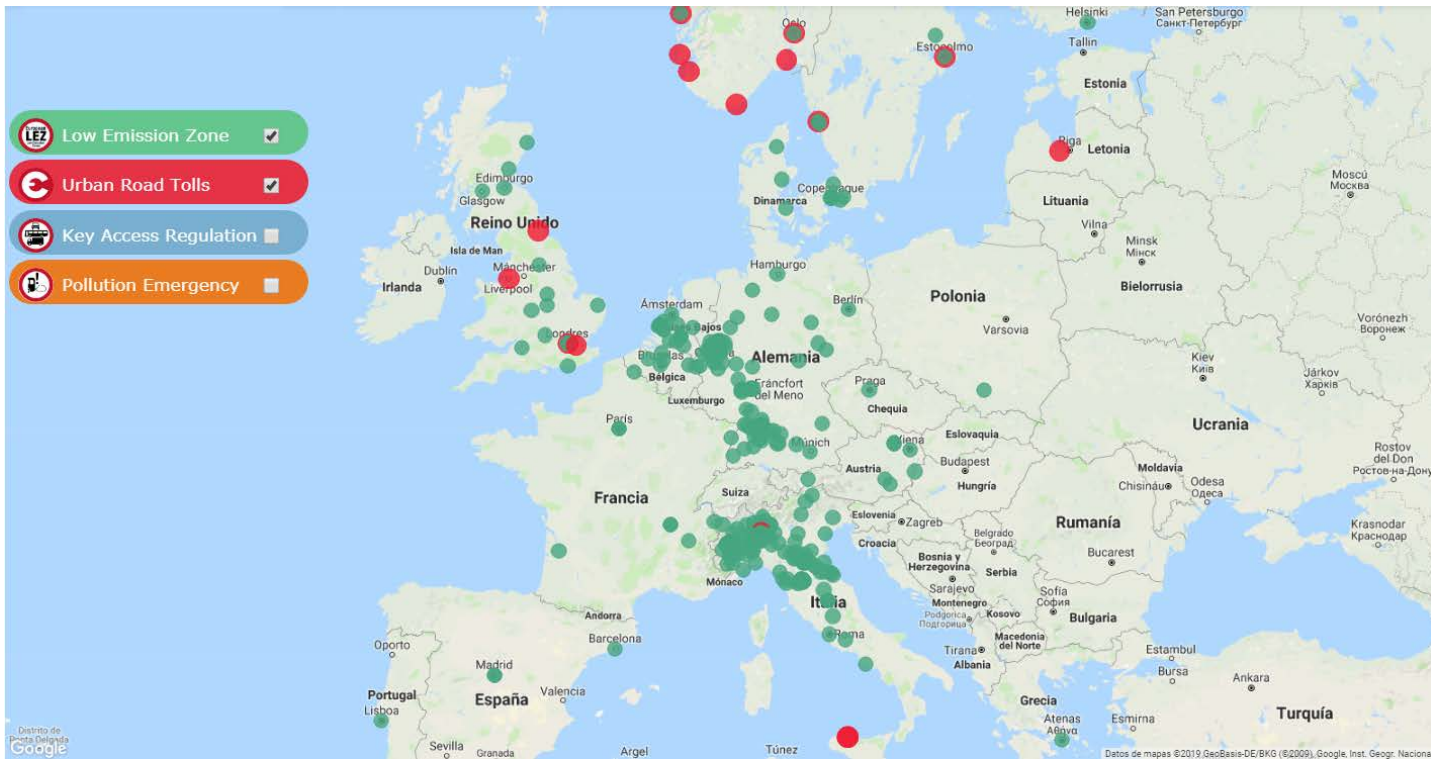
- ✓ **Optimize** freight trips.
- ✓ **Promote a fleet turnover** to greener vehicles.



Access control DGT Barcelona (2006)

Lessons from the European experiences

Usually the LZE measure is implemented with other policies, such as congestion pricing (London, Milan, etc.)



LZE in Europe. Source: <https://urbanaccessregulations.eu/userhome/map>

Alternative sources of energy



Current technologies



- Conventional: gasoline and diesel
- Gas: GNC, GNL and GLP



- Traditional Hybrid / Híbrid tradicional (HEV)



- Plug-in electric hybrid / Híbrid elèctric endollable (PHEV)



- Electric

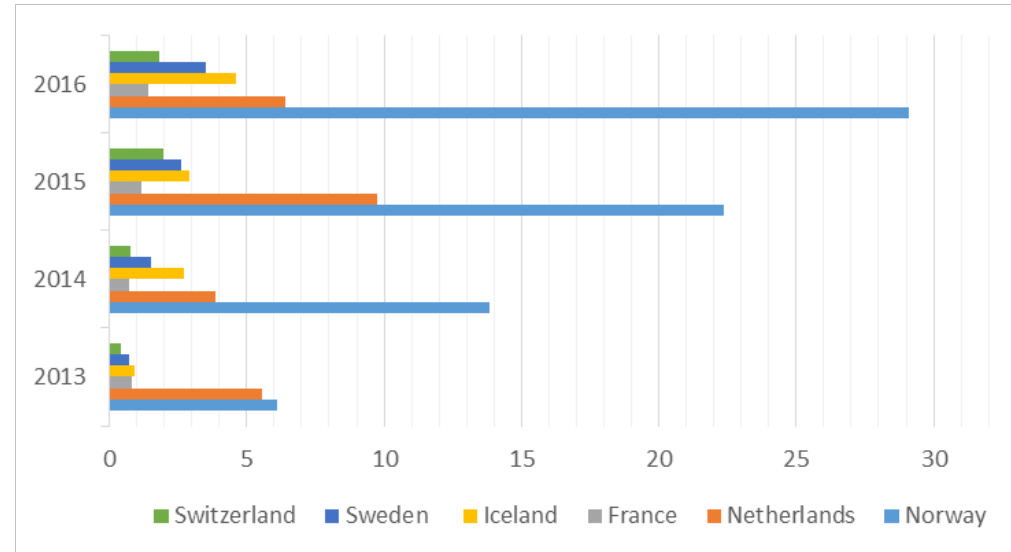


- Hydrogen

Vehicle innovations. Electric vehicles

These vehicles are already in use in many LMD solutions:

- ✓ Last mile distribution is a great chance to incorporate EV for its **repetitive routes**.
- ✓ **Limited** models, infrastructure and technical support in an **impediment**.
- ✓ It is needed **public sector** involvement because benefits are basically for citizens.



Quota de mercat dels VE (2013-2016)

Cargocycles

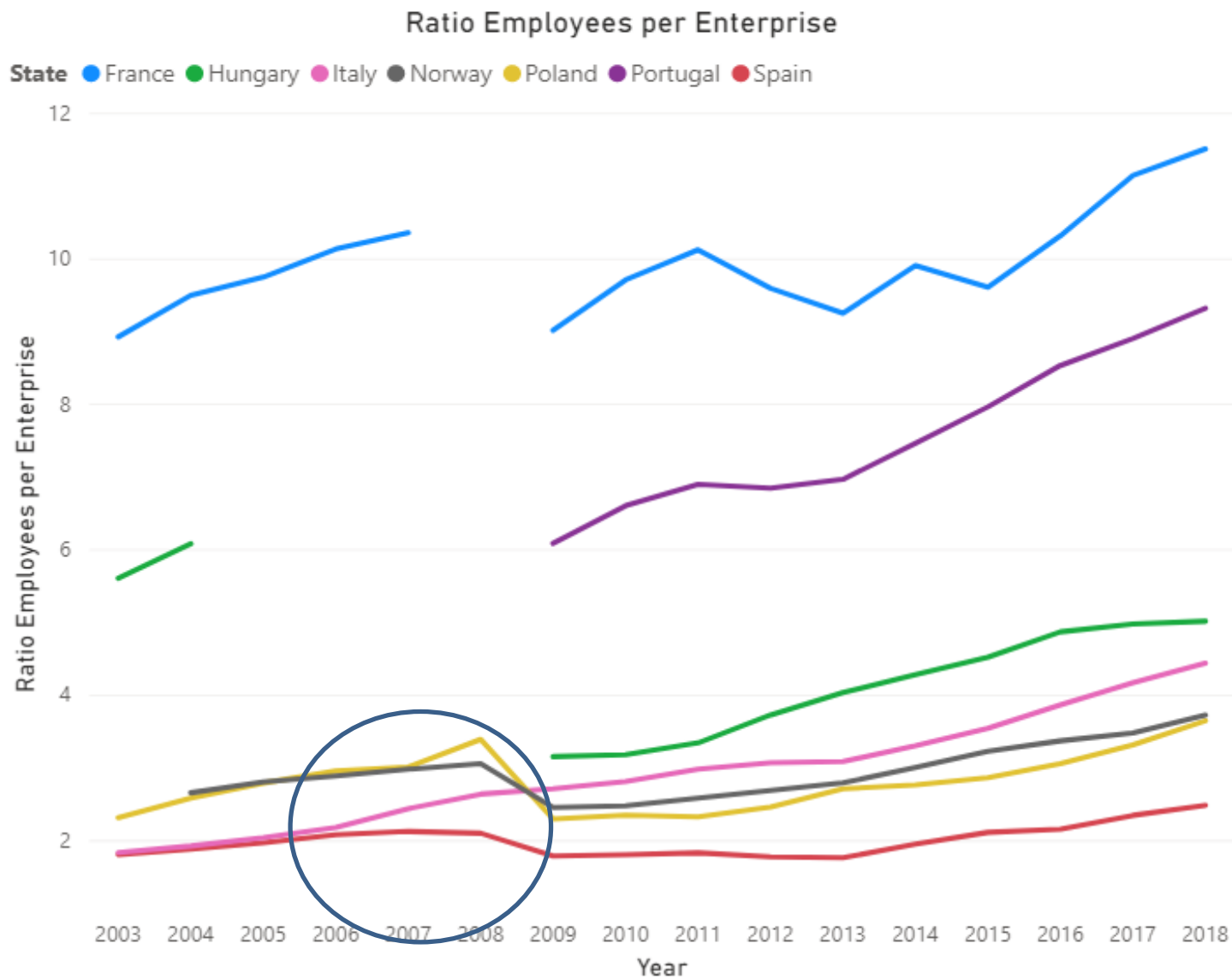
- ✓ Alternative to face with strong restrictions in **complex urban areas**.
- ✓ Parcel deliveries, point to point.
- ✓ Some operators are shifting their urban fleets.

DHL, is introducing cargocycles in their fleets for LMD in inner cities. These works into system based in a hub where a customized trialer can carry up to four containers, and these are spread from the hub to the destination through cyclocargos.



The background of the slide is a close-up photograph of numerous small, rectangular pieces of light-colored paper scattered across a surface. Each piece of paper has a large, bold, black question mark printed on it. The papers are overlapping and slightly crumpled, creating a sense of depth and texture.

Between the problems and the challenges



Soruce: Eurostat, own elaboration.

Examples of measures for a more sustainable urban freight distribution

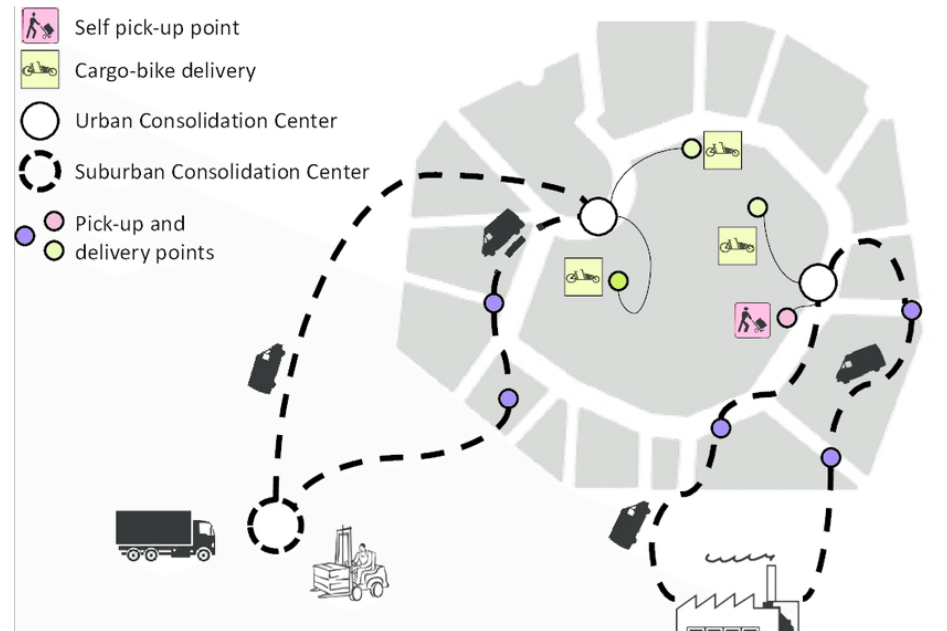


Logistic strategy. Urban Consolidation Centers

UCC (Urban Consolidation Centers) as intermodal platforms allows to **bundle freight** and carry out a more efficient last-mile distribution for a specific area.

Large trucks are replaced by alternative vehicles, improving the **environmental conditions by:**

- ✓ Reducing the kilometers droved by pollutant vehicles.
- ✓ Fleet turn over for alternative fuel vehicles and cargo-bikes free of emissions.



Large trucks do not need to carry out last mile small-scale deliveries

Pilot case. SMILE UE-Project. Barcelona, 2014

- ✓ Small-scale UCC was tried combining the use of two **electric tricycles** (cargo cycles) and an **urban transshipment terminal** located in the inner city.
- ✓ Promoted by the City Council but with strong cooperation of **Vanapedal**, as private operator.
- ✓ Large vehicles left the goods in the UCC and, during the same day, Vanapedal managed to deliver these parcels to the retailers and final customers.



Transshipment terminal

64

Van km/day saved

1,9

CO2 tones saved
during the pilot

2.400

Liters of fuel saved
during the pilot

LOGISTIC OPERATORS



MICRO-DISTRIBUTION PLATFORM



RETAILERS



96%

Reduction in CO2
emissions

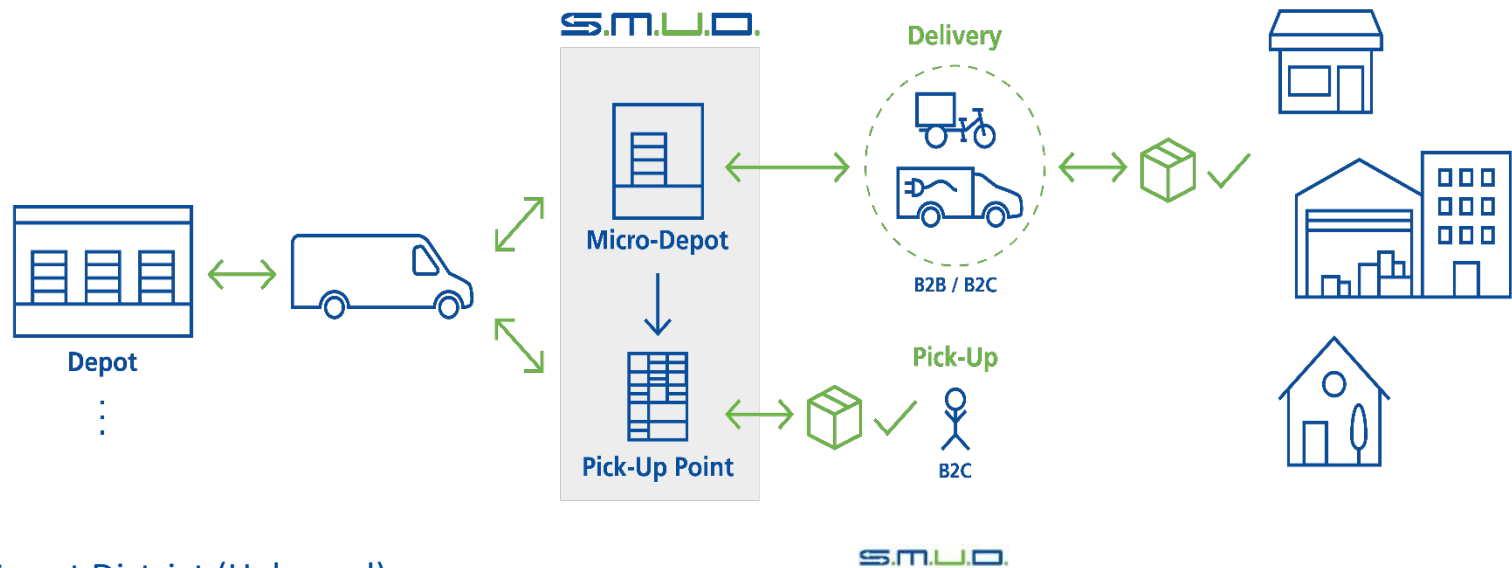
98%

Reduction in
energy (Kwh) use

21,7%

Reduction in noise
(dB)

Shared Micro Depots for Urban Pickup and Delivery (SMUD). 2020



Brainport Smart District (Helmond)



City of Helmond



Brainport Smart District; emission-free, no van/car access to homes

Shared Micro Depots for Urban Pickup and Delivery (SMUD). 2020

Solutions



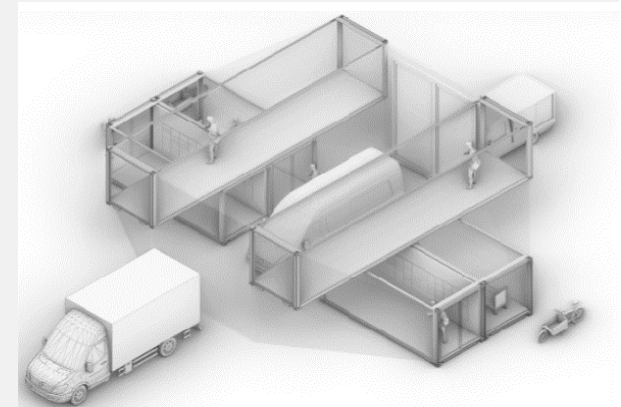
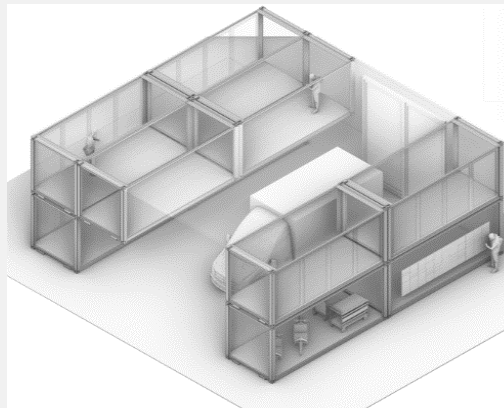
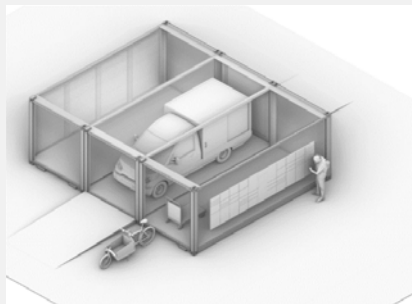
Cargo bike



Smart points



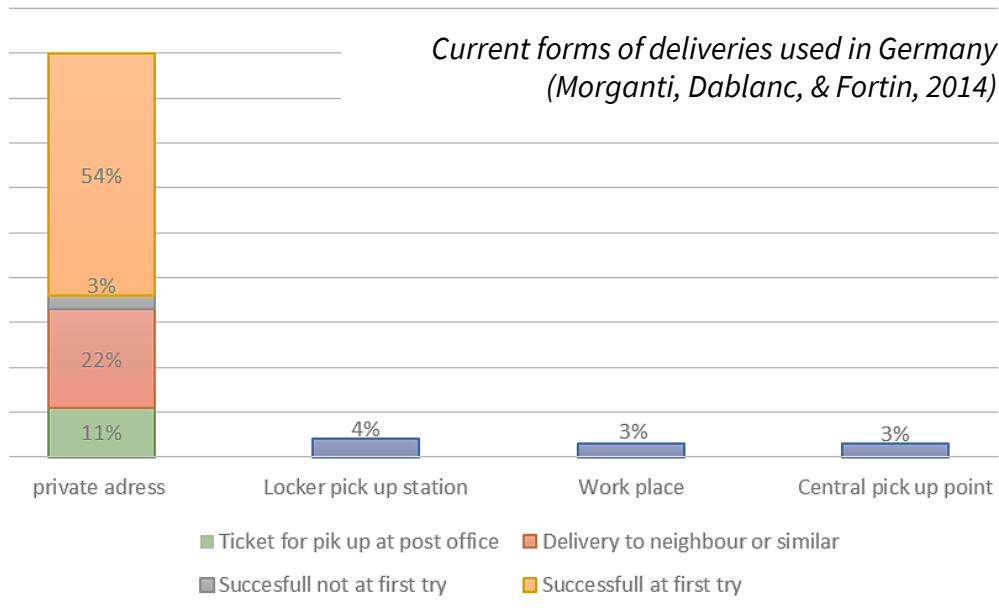
Images provided
by Gateways



Logistic strategies. Pick-up points

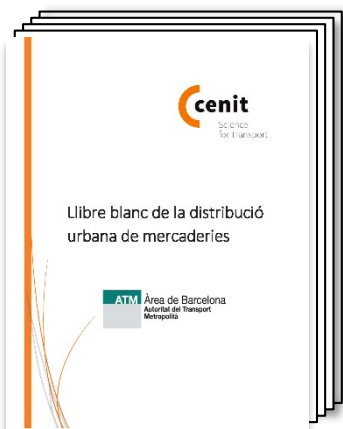
Logistic operators create **pick-up point networks in order to avoid door to door distribution** and offer shipments close to the desired addresses. The delivery process is direct for the sender and the messenger can deliver the package at **first try** and in one place, avoiding multiple travels. This modality have two types:

- ✓ **Attended pick-up points:** Some providers define a pick up point selecting independent shops, where regular employees are responsible of receive, store and deliver the package, corroborant the identity of person picking up.
- ✓ **Lockers:** There are lockers located in strategic parts of the city where the recipient can withdraw the package only by a number of client. As soon as the package arrives the customer is notified and allows 24/7 day pickup.



More than one trip is needed to deliver a parcel.

Impact of innovations/measures on the main goals of the City Hall



		Objectius					
		Reducció de la congestió	Reducció nivell pol·lució	Millora eficiència energètica i CO ₂	Reducció del soroll	Millora comerç local	Millora habitatat espai públic
Estratègia logística	Centres de consolidació urbana	✓	✓	✓	✓	✗	✓
	Distribució en hores vall (off-hour distribution)	✓	✓	✓	✗	✗	✓
	Punts de recollida	✓	✓	✓	✓	✓	✗
Mesures reguladores	Regulacions d'accés	✓	✓	✓	✓	✗	✓
	Regulacions en l'aparcament de càrrega i descàrrega	✓	✓	✓	✓	✓	✓
	Criteris per a les ordenances municipals	✓	✓	✓	✓	✓	✓
	Criteris de normativa urbanística	✓	✓	✓	✓	✓	✓
Vehicles	Vehicle elèctric	✗	✓	✓	✓	✗	✗
	Vehicles alternatius (drons, autonomia, etc.)	✓	✓	✓	✗	✗	✗
Models de negoci	Economia col·laborativa	✗	✗	✗	✗	✓	✗
	Transparència i difusió de les fonts d'informació	✓	✓	✓	✗	✓	✗



Impacte positiu significatiu



Impacte positiu moderat



Impacte neutre o negatiu

Compatibility among measures

		Estratègia logística			Mesures reguladores				Vehicles		Models de negoci	
		Centres de consolidació urbana	Distribució en hores vall (off-hour distribution)	Punts de recollida	Regulacions d'accés	Regulacions aparcament de càrrega i descàrrega	Criteris per ordenances municipals	Criteris de normativa urbanística	Vehicle elèctric	Altres vehicles	Economia col·laborativa	Transparència i difusió de les fonts d'informació
		<div>✓ Sinèrgia alta</div> <div>⌘ Sinèrgia moderada</div> <div>✗ Independents</div>										
Estratègia logística	Centres de consolidació urbana		✗	✗	✓	⌘	✓	✓	✓	⌘	✗	⌘
	Distribució en hores vall (off-hour distribution)	✗		✗	⌘	✓	✓	✓	✓	⌘	✗	⌘
	Punts de recollida	✗	✗		⌘	⌘	✓	✓	✗	⌘	✓	✗
Mesures reguladores	Regulacions d'accés	✓	⌘	⌘		✓	✓	✓	✓	✓	✗	⌘
	Regulacions en l'aparcament de càrrega i descàrrega	⌘	✓	⌘	✓		✓	✓	✓	✓	✗	✓
	Criteris per a les ordenances municipals	✓	✓	✓	✓	✓			✓	✓	✓	✓
	Criteris de normativa urbanística	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓
Vehicles	Vehicle elèctric	✓	✓	✗	✓	✓	✓	✓		✓	✗	✗
	Altres vehicles	⌘	⌘	⌘	✓	✓	✓	✓	✓		✗	✗
Models de negoci	Economia col·laborativa	✗	✗	✓	✗	✗	✓	✓	✗	✗		✓
	Transparència i difusió de les fonts d'informació	⌘	⌘	✗	⌘	✓	✓	✓	✗	✗	✓	

Vehicle innovations. Near future?

Future of last mile distribution consider **ambitious options** to deliver parcels without any human intervention.

These are still **over development** and only few companies invest resources on them.

DROIDS

Slow velocity, navigating using a mixture of **geolocation signals** and visual recognition.

Designed to cover **urban areas**.



Droid prototype (Swiss Post)

AMAZON TESTING DRONES – North America

Amazon became a pioneer on looking for new models and strategies of LMD.

Delivering parcels are carried out in less than 30 minutes at no extra costs, the trial is limited to daytime during suitable weather in specific places.

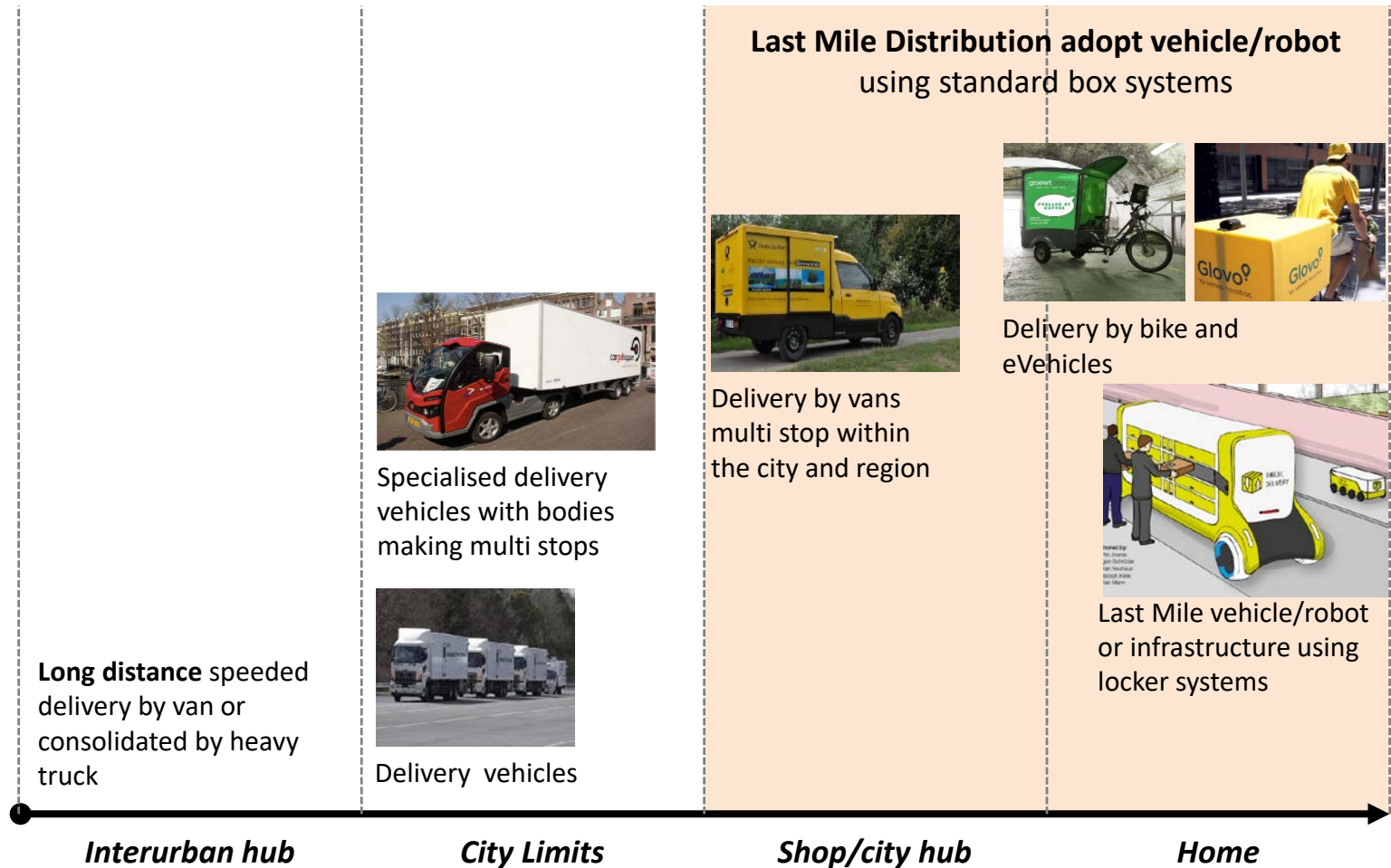
Direct routes at relatively high speed, designed to cover **rural areas**.



Delivery drone prototype (Amazon)

Vehicle innovations. Scenario on future fleet structure

The future fleet distribution has been changing in order to win efficiency, to reduce the consumption, to decrease the distribution time and also to reduce the emissions to the environment.





Final remarks

- ✓ All **regulatory** measures for more sustainable transport and mobility in cities will be continuously and strongly implemented in Europe.
- ✓ The market is pushing for expanding the **e-commerce services** but they are not aligned with sustainable transport and mobility policies.
- ✓ Operators will have to **develop delivery strategies based on digitalization and alternative energies** in order to manage the market-regulation dilemma .

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